HARPER
Build with Confidence

J. Harper & Sons (Leominster) Limited
Units 1 & 2, Bevan Industrial Estate, Brierley Hill, West Midlands DY5 3TF
Tel: 0121 508 6600
Email: enquiries@harperleominster.co.uk www.harpergroup.co.uk

Construction • Development • Project Management • Design & Build • Refurbishment

QUALITY POLICY

Harper Group PLC (the 'Organisation') aims to provide defect free products to its clients on time and within budget.

The Organisation operates a Quality Management System that has gained BS EN ISO 9001:2008 certification, including aspects specific to the provision of building contractor services, delivering all construction types, including but not restricted to, commercial, industrial, leisure and retail, health, education, refurbishment, public buildings, affordable and private housing of all sizes under all procurement routes.

The management is committed to:

- Develop and improve the Quality Management System.
- Continually improve the effectiveness of the Quality Management System.
- The enhancement of client satisfaction.

The management has a continuing commitment to:

- Ensure that client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction.
- Communicate throughout the Organisation the importance of meeting client needs and all relevant statutory and regulatory requirements.
- Establish the Quality Policy and its objectives.
- Ensure that the Management Reviews set and review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- Ensure the availability of resources.

The structure of the Quality Management System is defined in this Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all relevant statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

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This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff. Copies of the Minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

A.P. Rees
Group Managing Director

Dated: 31st January 2026
Next Review: 31st January 2027